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MILWUAKEE COUNTY EMS ADMINISTRATIVE POLICY UNIQUE CARE PROTOCOLS Approved by: Patricia Haslbeck, MSN, RN

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Policy: Patients sometimes present with unique care requests, not consistent with Milwaukee County EMS standards, policies and procedures. Every effort will be made to comply with the patient's wishes and their physician's treatment plan.

Procedure: The patient and their personal physician must request unique care protocol from Milwaukee County EMS. Unless renewed, the protocol will expire after 5 years. At that time the documents will be destroyed in a confidential manner.

Receive signed letter from patient's personal physician, stating specific request for an amended treatment plan

Request signed, witnessed medical release from patient indicating they understand the health risks as a result of the amended treatment plan.

Upon receipt of documentation from patient and physician, document the unique care protocol

Forward protocol to Medical Director for signature

Forward copy of the unique care protocol to responding EMS agency

Forward copies of the protocol to the patient to present to EMS responders if a question arises

Inform patient that protocol will expire in 5 years, at which time they may request an extension or revision

File original documents in the Unique Care Protocols file